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Knobbe Martens Olson & Bear LLP

Intellectual Property Law

620 Newport Center Drive Sixteenth Floor Newport Beach, CA 92660 Tel 949-760-0404 Fax 949-760-9502 www.kmob.com

James B. Bear jbear@kmob.com

July 20, 2001

VIA CERTIFIED MAIL

Adolf Quintana 8611 Villa Point #1221 Orlando, FL 32810

Re:

U.S. Patent Applications filed December 1, 2000

SYSTEMS AND METHODS OF ON-LINE BOOKING OF CRUISES

SYSTEMS AND METHODS OF COMPARING PRODUCT INFORMATION SYSTEMS AND METHODS OF DISPLAYING CRUISE LINE PRICING

DATA

SYSTEMS AND METHODS OF MAINTAINING CLIENT RELATIONSHIPS SYSTEMS AND METHODS OF MATCHING CUSTOMER PREFERENCES

WITH AVAILABLE OPTIONS

Our Ref. Nos.: TRAVL9.002A/017A/018A/019A/020A

Dear Adolf:

This letter is our final follow-up to our letters dated December 13, 2000 and April 10, 2001 which included a copy of the above-identified patent applications along with copies of the corresponding Declarations and Assignments.

As of this date, we have not received any contact from you regarding the above-referenced matters. Thus, we have no choice but to inform that United States Patent and Trademark Office of your unwillingness to cooperate. Further, we acknowledge that your lack of response to our letters evidences your refusal to sign the Declarations and Assignments. If our understanding is not correct, you must contact us immediately. Otherwise, we have no choice to file the formal documents for the above-referenced applications without your signatures.

Very truly yours,

Vames B. Bear